



Museums and Churches of Florence: the accessibility

State Museums

www.uffizi.it

GALLERIE DEGLI UFFIZI

GLI UFFIZI

Piazzale degli Uffizi Tel +39 055 2388742

The Gallery takes first and second floor of the Vasarian building. The visit starts from the second floor.

Entrance

The entrance is in via della Ninna, between Palazzo Vecchio and the Galleria degli Uffizi, there is a ramp presenting a slight change of level. Free and priority access for persons entitled in accordance with the law. An operator will be ready to help visitors at the entrance of the museum, door number 1, which is provided with a ramp. A second access is available at door number 2 but the entrance has no ramp. Visitors can reach the second floor using two elevators located after the metal detector. Both accesses have two ramps whose slope has a gradient that is respectively 8% and 11%.

Elevator is 63 cm/2.2 ft width and a standard wheelchair can enter. Other models of manual or electric wheelchairs can be used with the elevator located in the *Scalone Natalini* zone: please ask the staff for information on the ground floor of the Gallery. Three self-propels manual wheelchair are provided by the museum on request. On the first floor, the **GABINETTO DISEGNI E STAMPE** is fully accessible and visitors can reach it by elevator, pushing button number 1. On the corridor, at the entrance, a tactile map of the Gallery shows the itinerary of “*Uffizi by Touch*”. Latex gloves are required, please ask the operators. Tactile pathway includes 16 sculptures from the archaeological collection and a Botticelli's Birth of Venus bas-relief, artworks have captions in Braille, for users with low vision, in Italian and English versions. The bar is on the second floor at the end of the corridor that it is possible to reach by a manual staircase lift.

Services

Accessible bathrooms: 08.00am – 6.15pm

Ground floor: near the wardrobe, a manual staircase lift is available.

Second floor: indicated with a logo, before the coffee shop. Please ask the staff for the key in room number 45. *Baby Pit Stop*: inside the coffee shop, a breastfeeding area open until 6pm.

Mezzanine floor: between second and first floor reachable and indicated inside the elevator.

Ground floor: located after the first bookshop on the right side, inside an exhibition zone for temporary exhibitions (*Aule Magliabechiane*).

Exit

Operators on duty inside the last exhibition hall on the first floor, on request, will help visitors to reach elevators in order to lead them to the ground floor.

Bookshop: the bookshop is located on the ground floor, towards the exit.

Post Office: the post office is located in front of the exit door. Visitors using the elevator, once on the ground floor, ask for the bookshop.

Special routes

On request, it is possible to book the overpass connecting *Palazzo Vecchio* and *Galleria delle Statue e delle Pitture*. The access to the Gallery will soon have a vertical concealed platform to overcome the architectural barriers.

PALAZZO PITTI

Piazza Pitti 1 Tel +39 055 2388614 – 055 23885

Palazzo Pitti includes 4 museums:

Tesoro dei Granduchi: entrance from the ground floor, accessible only the ground floor. *Galleria Palatina* and *Appartamenti Reali*: on the first floor, accessible by elevators (90 cm/3 ft width). *Galleria di Arte Moderna*: second floor accessible only by elevators (90 cm/3 ft width). *Galleria della Moda e del Costume* on the second floor, accessible by elevator (90 cm/3 ft width) and a stair lift for standard wheelchairs.

The square in front of the palace has a slope with a gradient up to 20% with flat paved surface. Some help should be required in case of manual wheelchair. Both side roads of the square are accessible to vehicles by authorization and taxis can transit.

Lateral sidewalks – irregular pavement – have the same slope of the square (20%). *Palazzo Pitti* area is pedestrian, so the access is possible only with a LTZ pass (require your pass to SAS municipal office). Nearby parking spaces reserved to disabled.

In particular cases it's possible to stop in front of the entrance of the Palace, or inside, contacting the Accessibility and Inclusion Department (0039 055 2388617). Ticket office is on the square, located on the right side of the palace; there is a step of 6 cm/2,3 in.

Due to the structure of the square, the route from the ticket office to the entrance of the palace has a slope with a gradient up to 8%.

The maximum slope (16%) is at the entrance of the palace.

The entrance to the Palace, defined by classical waiting line divider, leads to the *Cortile dell'Ammannati*. The internal passage – uneven pavement – divided by waiting line divider manages in and out visitors' flows.

On the right side of the courtyard, it is possible to find:

1) Metal Detector

2) Stairs leading to the *Galleria Palatina* and to the *Appartamenti Reali*, first floor, and to the *Galleria d'Arte Moderna*, second floor.

3) Service area with a wardrobe on the left side (difference in height 4 cm/1.6 in) and an elevator area, on the right side stairs leading to the bathrooms.

On the right side, at the end of the corridor, a coffee shop and an accessible bathroom (with an operator), open from 9am to 6pm.

On the left side of the courtyard, it is possible to find:

1) Entrance to the Museum *Tesoro dei Granduchi*

2) Bookshop

- GALLERIA PALATINA E APPARTAMENTI REALI

Piazza Pitti 1 Tel +39 055 2388614

The *Palatine Gallery* is located on the first floor of the Monumental Complex of Palazzo Pitti. Access is possible by the main stairs on the right of the *Cortile dell'Ammannati*, made of four ramps, 69 steps, or by the elevators. People with reduced mobility are advised to take the elevators (two), whose access is from the courtyard on the right, next to the cloakroom. The doors of the elevator are about 90 cm/3 ft. Once on the floor, a short corridor leads direct to the *Sala Bianca* of the *Galleria Palatina*. To help us welcome people with motor disabilities at our best, please contact the staff on the ground floor, they will call the operators in the Gallery and let them know that visitors are arriving by the elevator.

The itinerary is fully accessible in every direction; some glass doors with push-pull opening may be heavy to move. From the *Sala della Stufa* to the *Atrio dello Scalone del Moro* access is through a door, with a step of 4 cm/1,5 in and a door of 88 cm/2,9 ft. Another door (150 cm/4,9 ft width, threshold of 2 cm/0,8 in) leads to the *Sala dell'Iliade*.

The *Appartamenti Reali* are included in the same ticket of the *Galleria Palatina*: these rooms are all connected by doors with a threshold that measures 1 cm/0,4 in in height. Three exhibition rooms, *Camera del Re*, *Studio del Re* and *Salone Rosso* are also part of the Museum (they are not always open to the public). Between the *Camera del Re* and the *Studio del Re*, the floor has a slope with a gradient up to 8%.

The *Galleria Palatina* is not equipped with toilets.

At the entrance, a Museum tactile map and a little tactile path are available. This one includes some sculptural works to discover with gloves provided by the staff in the Gallery.

- GALLERIA D'ARTE MODERNA

Piazza Pitti 1 Tel +39 055 2388760

The Galleria is on the second floor of Palazzo Pitti, and it is possible to reach it by the main stairs or by the elevators located on the right side of the *Cortile dell'Ammannati*. The entrance of the Gallery is just in front, coming out of the elevator. At the entrance, there is one double glass door to be pushed manually. If necessary, ask the staff members for help.

The itinerary has no obstacles, there is a floor path helping to find your way through all the rooms. At the Gallery the permanent tactile itinerary “*Form and material through touch*” displays a selection of work of arts of the Galleria d'Arte Moderna to blind and partially sighted visitors. From room 2 to room 30, visitors can touch 10 works, chosen from the most significant and made from various materials (bronze, marble, wood, hard stones, plaster, terracotta and majolica), that represents the development of sculpture from the 19th century to the first few decades of the 20th century.

The itinerary illustrated by audio-guides is capable of facilitating the understanding of the masterpieces thanks to specially created texts and short descriptive cards in both braille and enlarged characters, inserted in special plexiglas stands.

Pick up free audio-guides and hypoallergenic gloves at the entrance of the museum. A disabled toilet is available, but not indicated.

After room 16, to the right, there is a double door, leading to the bathrooms where there is a *Baby Pit Stop*. There is a little difference in height at the entrance. *Andito degli Angiolini* This area usually hosts temporary exhibitions. It is located between the first and the second floor (mezzanine floor) and it is partially accessible. It is possible to access the palace from the *Cortile dell'Ammannati* with a stair-lift, on request. To exit, visitors have to go back to the stair-lift.

- TESORO DEI GRANDUCHI

Piazza Pitti 1 Tel +39 055 2388709

The *Tesoro dei Granduchi* is located on the ground floor and it is structured into two levels connected by stairs. The access is immediately on the left of the *Cortile dell'Ammannati*.

The entrance door is also the museum's exit and there is a threshold of 3 cm/ 1,2 in. 22 rooms and an exhibition room, the Cortile di Aiace, compose the Museum. The ground floor is entirely accessible, except some slight differences in height: between room 1 and 2 there is a step of 3 cm/1,2 in and, to enter room 3 there is a threshold of 1 cm/0,3 in. Between room 3 and 4 there are two thresholds of 1 cm / 0,3 in and the floor has a slope with a gradient up to 3%. In this room and in the whole museum, the minimum space for transit is 54 cm / 1,7 ft. The other rooms are connected by doors with thresholds of 1 cm/0,3 in in height. The mezzanine floor of the Palace is not accessible for people with reduced mobility or in wheelchair. The path ends with room 22, on the ground floor. Exit is from room 1, to reach it visitors will pass through an automatic door in room 22 (threshold of 2 cm/0,8 in) which leads in the *Cortile di Aiace* and through a second door (threshold of 2 cm/0,8 in).

- MUSEO DELLA MODA E DEL COSTUME

Piazza Pitti 1 Tel +39 055 2388713

The *Museo della Moda e del Costume* is on the second floor of Palazzo Pitti and the access is by the elevators situated on the ground floor, on the right of the *Cortile dell'Ammannati*. From the second floor, visitors have to walk through the corridor and turn right until they reach a stair composed by two ramps of 18 steps (the itinerary is indicated). The Gallery is partially accessible for people with reduced mobility and in a manual wheelchair. Access is possible thanks to a stair lift (sized 68x 79cm/2,2x2,6 ft, max lift 225 kg /496 lbs) located along the stairs. To use it, please push the red button and an operator will help you. A wheelchair is available for a free use. Ticket control at the bookshop.

To preserve the museum's collection, the lighting is low, between 50 and 60 lux: visual impaired may incur in potential barriers.

Toilets are accessible (threshold is 2,5 cm/0.9 in), access from room 12 for toilet reserved to disabled people.

To exit, please ask to staff members to use again the stair lift.

It is possible to reserve a guided tour for people with visual impairments: the visitors will have a tactile experience on various

kinds of fabrics. For information, please contact Accessibility and Inclusion Department 0039 055 2388261.

- MUSEO DELLE PORCELLANE

Piazza Pitti 1 Tel +39 055 2388709

The *Museo delle Porcellane* is located in the *Palazzina del Cavaliere*, in the higher part of the *Giardino di Boboli*, looking towards the *Giardino delle rose*. Access to the Museum is possible from all the entrances of Boboli, by the way, people with reduced mobility and in a wheelchair, crossing the garden, may incur in some difficulties, as slopes (maximum 20%) and uneven surfaces, made of pebbles and gravel.

Suggested entrance/exit is the one near Forte Belvedere, situated around 500 mt/540yd from the *Museo delle Porcellane*. Visitors will walk about 470 mt/514 yd both flat and uneven paths, with slopes, to finally arrive to a staircase leading to the garden-terrace in front of the building which hosts the Museum. The stair is composed by three initial steps and after that a landing from which a double staircase originates. The building is not accessible to people with reduced mobility, in wheelchair or to people who cannot climb the stairs.

Once at the terrace floor, the visitors can reach the entrance/exit of the museum (there is a step of 3,5 cm/ 1,3 in) crossing the garden. Paths are uneven, made of gravel. Once inside the first room, visitors must be aware that to reach the following rooms a small passage (75 cm/2,4 ft width) is due. There is a toilet for disabled, please ask the staff.

- GIARDINO DI BOBOLI

Piazza Pitti 1 Tel +39 055 265171 – 055 218741

The garden is partially walkable with a help.

People in wheelchair should be accompanied during the visit of the garden, as the path is made of pebbles and gravel and can be quite difficult to overcome (slopes up to 20%). Certain parts are walkable for visitors with electrical wheelchair or with some help.

There are four entrances/exits: Piazza Pitti, Via Romana 37/A (Annalena), Forte Belvedere e Porta Romana.

In each access point, a ticket office will provide a map of the garden. The map unfortunately does not contain special routes or accessibility to the places of interest. Accessibility and Inclusion Department developed some accessible routes for visitors with reduced mobility (a help is required for visitors with manual wheelchair)

Route 1 – entrance from Piazza Pitti

Access from the left side of the square (*Cortile degli Ammannati*) under the loggia along the path you will take a tunnel (*Tunnel del Vento*) that leads to *piazzale di Bacco*. Along the path, it is possible to see Daci Statues and a copy of Nano Morgante.

Nearby the *Grotta del Buontalenti* due to the high gradient is not accessible for visitors with wheelchair.

Following the curved pathway, you get to the *Amphitheatre, Piazzale della Meridiana* and la *Cerchiata Centrale*.

Routes 2 – entrance from Via Romana 37/A (“Annalena”)

The curved pathway on the right side, behind the ticket office, has a high gradient (about 20%). The path, made of gravel, leads to *la Vasca dell'Isola*, on the right side, and to the *Amphitheatre*, on the left side.

This last pathway is not recommended for visitors with a manual wheelchair or without a help.

[Route 3 – entrance from Porta Romana](#)

Entrance in the southern area of the Garden: with its flat pavement it is easy to reach *la Vasca dell'Isola*.

[Route 4 – entrance from Forte Belvedere](#)

The highest part of the Garden: it is possible to see *la Statua dell'Abbondanza* and *il Museo delle Porcellane* (inaccessible for visitors in wheelchair).

Following the pathway, visitors can reach *Prato dei Castagni* and *Vasca di Nettuno*.

Starting from *il Prato dei Castagni* the pathway leads to the lower part of the garden in gentle slope with curves. The park and the route are divided by a small bevelled step 6 cm/2,3 in high.

Inside the garden, there are two bathrooms. The first is on the right side of the *Amphitheatre*, please use a stair lift (69x80 cm/2,3x2,7 ft) and ask the operators on duty for help inside the garden or at the bookshop, located on the left side of the *Amphitheatre*. The second is a small one and is located at the entrance in Via Romana 37/A “Annalena”.

The bookshop is located in the *Amphitheatre* area and to reach it visitors have to overcome a small step 4-5 cm/1,6-2 in high.

Inside the garden there are some fountains with drinking water and a point of comfort located between *il prato dei Castagni* and the entrance to the *Museo delle Porcellane*.

- ANDITO DEGLI ANGIOLINI

Piazza Pitti 1 Tel +39 055 2388760

This area of the palace usually hosts temporary exhibitions and is located along the “Scalone Ammannati” between the first and the second floor.

Access for the disabled is possible via an elevator located in the “Cortile della Dispensa” near the other elevator: ask the staff for the key. Upon arriving another elevator leads to the exhibition rooms which are completely accessible, except for the corridor departing from the Scalone Ammannati, due to the presence of three steps to enter a door.

For information, please contact the Accessibility and Inclusion Department by calling +39 055 2388617, Monday – Friday 9.30am-1pm, Tuesday and Thursday 3-5pm.

uffiziaccessibili@beniculturali.it ; www.uffizi.it/pagine/accessibilita

GALLERIA DELL'ACCADEMIA

Via Ricasoli 60 Tel +39 055 2388612

Completely accessible for the disabled in a wheelchair. The entry and ticket office are accessible outside at street n. 60. The following rooms are also completely accessible: the Hall of the Colosso, the Museum of Musical Instruments and the section with Michelangelo's Slaves and David. The Bartolini Hall (a collection of plaster casts) is accessible through a ramp, which is a little steep. Also the rooms of the *Giotteschi* and the bookshop are fully accessible.

On the ground floor, next to the stairs leading to the upper floor (room I Florentine painting 1370-1420), there is a toilet for the disabled on the right-hand side; just in front of it there is the large elevator to go to the upper floor. To visit the upper rooms (room II Florentine painting 1370-1420 and international Gothic room) there are two lifts. The first one is 68 cm x 80/2,2 ft x 2,6 and can carry 250 kg/551 lbs, the other one 70-75 cm x 80/2,3-2,4 ft x 2,6 and can carry 225 kg/496 lbs.

MUSEO DELLE CAPPELLE MEDICEE

Piazza Madonna degli Aldobrandini Tel +39 055 2388602

The sidewalk is connected to the street level. The entire Museum is now accessible thanks to an elevator connecting the ground floor (Crypt) to the first floor (Chapel of the Princes and New Sacristy by Michelangelo). The New Sacristy is accessible by a mobile ramp to be activated by the staff.

MUSEO NAZIONALE DEL BARGELLO

Via del Proconsolo 4 Tel +39 055 2388606

The sidewalk is connected to the street level directly from the pedestrian crossing. The rooms of the museum are accessible with a wheelchair. The height differences can be overcome thanks to ramps (some of them are steep, help is necessary) and a compatible elevator (size respects requirements). Some of the doorsteps are slightly raised. The *Sala del Cinquecento* can be reached from the bookshop. Exits are two, with glass doors in the courtyard. Toilets equipped for the disabled are on the second floor. There are audioguides in more languages and it is possible to touch the statues, using cotton or latex gloves.

MUSEO ARCHEOLOGICO

Piazza SS. Annunziata 9b Tel +39 055 23575

Assistance for disabled should be required by telephone (055 23575). Access for visitors in wheelchairs is through the main entrance, by an elevator on rails. Ring the bell to be assisted. The access for visitors in electric wheelchairs has been guaranteed by a special machine operated by the Museum Staff (ask at the ticket office). Wheelchairs and lifts are available, toilets for people with disabilities are on the ground floor.

MUSEO DI S. MARCO

Piazza S. Marco Tel +39 055 2388608

The sidewalk is hardly accessible for wheelchairs because it is not connected to the street level. There is a step down to reach the main entrance (ask the staff to use the platform lift). The interior is accessible. There is a platform lift to reach the first floor and a series of ramps between the rooms. A disabled toilet is on the ground floor. The exit is not compatible, therefore it is advisable to go back and get out through the entrance. Inside the museum there is a tactile bas-relief showing the "Annunciazione" by Beato Angelico to give people with visual impairment or blindness the possibility to enjoy this famous work of art.

OPIFICIO DELLE PIETRE DURE

Via degli Alfani 78 Tel +39 055 26511

The main entrance is accessible with wheelchairs (pavement connected to the street level). To reach the ticket office, the bookshop and the toilets there is a step that can be overcome with a platform lift; another platform is at the entrance and exit of the museum, and there is another one in a hall. A stair lift is available to visit the upper floor (but it is not suited for electric wheelchairs). The museum is equipped with toilets for disabled people on the ground floor.

MUSEO DI PALAZZO DAVANZATI

Via Porta Rossa Tel +39 055 2388610

The sidewalk is connected to the street level at the entrance. The staff needs to be contacted in advance (there is no doorbell) in order to position the mobile ramp by the main entrance. There is a rise of about 12 cm/4,7 in and a drop of 6 cm/2,4 in (raised threshold). Doors have push openings. The compatible elevator (the door is 80 cm/ 2,6 ft wide) can take you to the first floor, and, upon reservation, on the upper floors. All the passages between the rooms have raised thresholds: better to be accompanied. Toilets for disabled people are on the ground floor and on the upper floor. A tactile tour is available for people with visual disabilities: visitors can touch pieces of furniture and decorations of this ancient Florentine house.

CHIESA E MUSEO DI ORSANMICHELE

Via dell'Arte della Lana Tel +39 055 2396051

Not accessible for people in wheelchairs.

Visitors with visual impairments or blindness can touch some architectural pieces and statues in a guided tour thanks to the help of the "Amici dei Musei" members.

CENACOLO DI S. APOLLONIA

Via 27 Aprile 1 Tel +39 055 2388607

Rise of 7 cm/2,7 inch at the entrance, no ramp available. The door has to be pushed and is a bit heavy. The interior is accessible. Equipped toilets are available.

CENACOLO DI S. SALVI

Via di San Salvi 16 Tel +39 055 2388603

Sidewalk connected to the street level. From the gate (raised threshold) the path to the entrance can be quite difficult to overcome, consisting of earth and gravel. Stair lifts and equipped toilets are available.

The museum hosts six reproductions in relief of famous works of art displayed at the Uffizi Gallery for the fruition of blind people.

CHIOSTRO DELLO SCALZO

Via Cavour 69 Tel +39 055 2388604

Sidewalk accessible to people in wheelchairs. At the entrance, there is a little difference in level of 2 cm/0,8 in and the door needs to be pushed. The interior is accessible using a small foot board that makes

the visit easier. No toilets for the disabled (available at San Marco Museum in the adjacent square).

CENACOLO DEL FULIGNO

Via Faenza 40/42 Tel +39 055 286982

You need to be accompanied: the sidewalk does not join the street level, there are two steps to access the Refectory Hall and another step inside. Toilets are equipped for people in wheelchairs.

CENACOLO DEL GHIRLANDAIO in Ognissanti

Borgo Ognissanti 42 Tel +39 055 2396802

The sidewalk does not join the street level but it has been lowered to 5 cm/2 in. The museum inside is totally accessible thanks to a footboard.

SALA CAPITOLARE DEL PERUGINO

Via della Colonna 9 Tel +39 055 2478420

You need to be accompanied: the sidewalk does not join the street level; the helper has to ask the attendant to open the side entrance of the Liceo Michelangelo. Inside there is a series of footboards.

MUSEO DI CASA MARTELLI

Via Zannetti 8 tel +39 055 216725

Accessible entry from via Zannetti; the museum itinerary is completely accessible. There is an elevator (opening 75 cm/2,4 ft, cab 80 x 120 cm/2,6 x 3,9 ft, also suitable for electric wheelchairs) leading to the first floor. On the first floor, there is a toilet equipped for the disabled.

VILLA CORSINI A CASTELLO

Via della Petraia, 40 Tel +39 055 450752

The access to the villa has no barriers and leads to the courtyard and the ground floor, where the visit starts. On the right-hand side of the main central door there is a staircase equipped with a stairlift to get to the first floor. No disabled toilets.

Here it is possible to make use of a tactile itinerary: a series of sculptures from the Uffizi Gallery (11 busts of the late Republican/Imperial Age) are displayed on the first floor.

VILLA MEDICEA DELLA PETRAIA

Via della Petraia 40 Tel +39 055 452691

The main entrance is without barriers. Help is needed to go through the sloping straight path leading to the villa. It is necessary to access the villa from the entrance on the back side of the building, calling the guardians ahead (the main door is usually closed) to get to the courtyard and then the ground floor (presence of low thresholds). There is a toilet equipped for the disabled on the ground floor. First floor is accessible with a stair lift.

GIARDINO DELLA VILLA MEDICEA DI CASTELLO

Via di Castello 47 Reservation is required tel +39 055 452691.

The main entrance has no barriers. It is possible to visit the garden only with a helper, because of the considerable slope of the paths, consisting of earth and gravel.

Municipal museums

museicivici-fiorentini.comune.fi.it

MUSEO DI PALAZZO VECCHIO

Piazza della Signoria Tel +39 055 27681 – 2768325 (ticket office)
Entrance from the *Cortile della Dogana*, on the left-hand side of the building. The whole palace is accessible, with the exception of mezzanine, rampart walk, Arnolfo tower and other rooms dedicated to educational activities. A ramp leads to the equipped toilets (ask the cloakroom employees for the key). The *Salone dei Cinquecento* and the other areas are accessible with the elevator (the door is 75 cm/2,7 ft wide) or through alternative routes (ask the staff). Two wheelchairs are available (ask at the cloakroom). The Archaeological path called “Excavation of the Roman Theater” is partially accessible (with an accompanying person).

CAPPELLA BRANCACCI

Piazza del Carmine Tel +39 055 2382195

Access to the Braccacci Chapel is possible through a museum route that goes from the square to the Cloister and the *Sala Capitolare*. Thanks to the elevator people in wheelchairs can easily access the chapel from the cloister. All the museum rooms that open out onto the cloister are totally accessible. Disabled toilets are in the cloister on the ground floor.

MUSEO NOVECENTO

Piazza Santa Maria Novella 10 Tel +39 055 286132

The Museum is completely accessible with ramps and elevators. The two rooms Sala Studi and *Gabinetto Stampe* are momentarily not accessible. Toilets for disabled are located on the ground floor, first and second floor.

MUSEO STEFANO BARDINI

Via dei Renai 37 Tel +39 055 2342427

The sidewalk is accessible to people in wheelchairs from the pedestrian crossing. It is necessary to inform the staff at the main entrance (Via dei Renai n. 37) so that it can open the accessible entrance (which corresponds to the exit) in Piazza dei Mozzi n. 1. Most parts of the museum are accessible with an elevator (except for the Della Robbia and the armoury). Disabled toilets on the ground floor.

COMPLESSO MONUMENTALE di SANTA MARIA NOVELLA

Combined ticket for Church and Museum

Access from the Museum:

Piazza Stazione 4 Tel +39 055 282187

At the entrance (same one as the tourist infopoint) there is an elevator to go downstairs. The Museum is entirely accessible. To enter the Church people with a motor disability have to exit the Museum and access the Church from the entrance in Piazza Santa Maria Novella. Disabled toilets are available inside the Museum.

Access from the Church:

Piazza Santa Maria Novella Tel +39 055 219257

Entrance is from the sidewalk connected to the street level on the right-hand side of the Church (via degli Avelli). The Church is accessible except for *Cappella Tornabuoni*, *Cappella Rucellai* and *Cappella Strozzi di Mantova*. To complete the tour and enter the Museum, exit from Piazza Santa Maria Novella, get to the exit of the Museum (left-hand side looking at the façade). Ring the bell and ask the museum staff to open the dedicated entrance. The Museum is entirely accessible.

FORTE BELVEDERE

Via San Leonardo 1 Tel +39 055 2001256 – 0552347407 ticket office

People with motor disabilities can reach the fortress by car and leave it in a dedicated parking area just close to a pedestrian access leading to the entrance. The way to the entrance is easy to go through by wheelchair: there are neither obstacles nor steep slopes.

The access to the museum is guaranteed for people in wheelchairs thanks to two elevators: one connects the street level to the first level of the fortress, the other one, inside the *Palazzina Medicea*, allows the access to the two floors and the terraces. A flat path connects the two elevators. The first level of the fortress is accessible and allows the view of the entire site and of the city of Florence.

The Palazzina Medicea is completely accessible because of the presence of the two elevators and of coplanar paths.

The terrace of the Palazzina is accessible with the help of a special ramp. A disabled toilet is available.

The different levels of the fortress and the green areas of the entire complex can be easily visited by people with motor disabilities with the help of another person.

FONDAZIONE SALVATORE ROMANO

(Cenacolo di Santo Spirito)

Piazza S. Spirito 29 Tel +39 055 287043

Accessible museum. Entrance connected to the street-level.

MUSEO DEL BIGALLO

Piazza San Giovanni 1 Tel +39 055 288496

Partially accessible. The sidewalk is connected to the street level. People in wheelchairs can access the museum by a dedicated ramp leading to the Oratory (now hosting the Tourist Information Point). Ask the staff for assistance to enter the next room, as a barrier has to be removed. From there, only common wheelchairs (width have to be less than 62 cm/2,03 ft) can access the room displaying the famous fresco of the *Virgin of the Mercy*.

MUSEO DEL CICLISMO GINO BARTALI

Via Chiantigiana 175 Tel +39 055 6461272

Accessible with elevator from via Chiantigiana 173. People in wheelchairs should be accompanied, ask the staff for assistance (architectural barriers do not allow access from the ticket office). A toilet for the disabled is available.

Other museums

BIBLIOTECA MEDICEA-LAURENZIANA

Piazza San Lorenzo 9 Tel +39 055 2937911

The cloister is accessible thanks to a ramp. The Monument area, at the second floor, is not accessible to people in wheelchairs.

The Library is accessible for consulting books subject to authorisation by phone for use of the stair lift : 055 2937948; b-mela.urp@beniculturali.it..

MUSEO DI CASA BUONARROTI

Via Ghibellina 70 Tel +39 055 241752

The museum is partially accessible. The sidewalk is connected to the street level right in front of the main entrance, which has a step of 14 cm. The first floor (where exhibitions are held) is accessible. There is an elevator leading to the first floor (but its dimensions are not compatible with big wheelchairs) where the heart of the collections is: here all the rooms are connected with ramps. At the Museum a special wheelchair suitable for the museum's lift is provided, for people capable of moving from one wheelchair to the other. In case the first floor is not reachable, a touchscreen is available on the ground floor for a virtual visit of the first floor.

CASA SIVIERO

Lungarno Serristori 3 Tel +39 055 2345219

Please inform the staff at the main entrance. It will place a mobile ramp to pass the step at the secondary entrance at n. 3 and will activate the stairlift. The museum is fully accessible and has disabled toilets.

MUSEO CASA DI DANTE

Via Santa Margherita 1 Tel +39 055 219416

The entrance has a slightly raised threshold. The floors are accessible – except for the loggia - thanks to a compatible elevator going through the bookshop.

CASA GUIDI

Piazza San Felice 8 Tel +39 347 6968528

Accessible for people in wheelchairs. Compatible elevator.

FONDAZIONE HORNE

Via dei Benci 6 Tel +39 055 244661

People in wheelchairs can only access the courtyard, the room on the ground floor and the basement, where workshops and activities are carried out. An elevator allows access to the basement. It is not possible to access the upper floors.

MUSEO DELLA MISERICORDIA

Piazza del Duomo 19/20 Tel +39 055 239393

Entrance for the disabled is at number 63r. There is a ramp from the street level for entering the sliding door after which, turning right, there is a second door that leads directly to the elevator that can hold electric wheelchairs (max 990 lbs). The museum is on the 4th floor, and it is fully accessible. On the same floor there is another elevator leading to the lower

level to complete the tour. A disabled toilet is available at the entrance of the museum right in front of the elevator.

MUSEO MARINO MARINI

Piazza S. Pancrazio Tel +39 055 219432

Access through the door at n. 2 thanks to a ramp with a steep slope (8%+) directly from Piazza San Pancrazio. Ask the staff in order to get help to go up the ramp. Inside the museum all is accessible thanks to ramps. For guided tours for people with visual impairment call in advance.

PALAZZO MEDICI RICCARDI

Via Cavour 1 Tel +39 055 2760340

The entrance for people with a motor disability is in Via Cavour n. 7 (sidewalk connected to the street level). After a short stretch of paving slabs, which are a bit uneven, you will find the reception, where the staff will open the gate to the courtyard and inform the staff on the upper floor in order activate the stair lift (supporting only manual wheelchairs), allowing the access to the several rooms and the Cappella of Benozzo Gozzoli. The elevator (entering the courtyard on the right – sign “Percorso museale” – button 2A) leads to the first floor (to visit the palace) and to the underground (to visit the Marbles Museum), where one can also find the toilets. The ticket office can be reached by following a short path on the right-hand side of the courtyard.

MUSEO DELLO SPEDALE DEGLI INNOCENTI

Piazza SS. Annunziata Tel +39 055 2037308

The Museum is completely accessible for people in wheelchairs. The staff will help and provide safe access.

CIMITERO DEGLI INGLESII

Piazzale Donatello Tel +39 055 582608

Not accessible for the disabled: 6 steps and 3 steps at the two gates, the path is very steep and consists of gravel. Outside the pavement is uneven and mostly unusable.

SINAGOGA E MUSEO EBRAICO

Via Farini 4 Tel +39 055 2346654

Sidewalk connected to the street level and the main access that does not show any particular difficulties. In case the wheelchair is a big model and does not go through the metal detector, it is possible to enter the main gate by car, but it is necessary to inform the reception. The Synagogue and the first floor of the museum are completely accessible to visitors with motor disabilities. The second floor of the museum is partially accessible. An elevator and disabled toilets are available.

MUSEO STIBBERT

Via Stibbert 26 Tel +39 055 475520 – +39 055 486049

People in wheelchairs can access the museum and the villa from Via Montughi n. 4, continuing along Via Stibbert (where the main

entrance is). It is possible to arrive by car and park at the entrance of the museum, after having informed the staff by phone. The ticket office, the cafeteria and the toilets are totally accessible, as well as some of the rooms on the ground and first floor. The last floor can be reached with a lift. Other rooms have difficult access: 8 steps from the *Sala Islamica* to the *'Cavalcata'* and 6+4 steps from the *'Cavalcata'* to the *'Condottiero'* rooms. Because of a spiral staircase, the Japanese Armoury is not accessible. The garden is only partially accessible from n° 26, via Stibbert, due to uneven ground and gravel surface.

GIARDINO E VILLA BARDINI

Costa San Giorgio, 2 Tel +39 055 2638599 - 20066209

The villa is accessible to wheelchairs from Costa San Giorgio n. 4. Get in touch with the staff of the ticket office in advance, so that it can open the gate. The garden can be visited with an accompanying person. The path is made of gravel and earth, is uneven and with many rises and drops.

MUSEO SALVATORE FERRAGAMO

Via Tornabuoni 2 Tel+39 055 3562846

Accessible from Borgo SS. Apostoli 47r. The sidewalk is connected to the street level and is easily accessible. Once inside, a help from the Museum staff is necessary to overcome two ramps and access the elevator to go downstairs (-2) where the Museum is. This floor is totally accessible and a toilet for the disabled is available.

MUSEO ZEFFIRELLI

Piazza San Firenze 5 Tel +39 055 281038

The disabled on wheelchair can access the Museum by himself. The first ramp is located in via dell'Anguillara, left hand side of San Firenze Complex, looking at the façade. The second ramp is just in front of the main door, and the Museum on the first floor is accessible thanks to an elevator. Disabled toilets are available at all floors. A wheelchair can be loaned at the ticket office.

Science Museums

MUSEO GALILEO

Piazza dei Giudici 1 Tel +39 055 265311

Visitors with motor disabilities can access the museum from the entrance at Lungarno Anna Maria Luisa de' Medici n. 2 (ask the operator through the intercom). Inside, the museum is fully accessible thanks to a stair lift which also holds motorized wheelchairs. A manual wheelchair is provided by the museum upon request. Persons with visual impairment can experience a tactile route by touching original instruments and some copies in order to understand their functioning and significance in the development of the historical sciences. This service, upon request, is free and held in Italian and English. Guides in both braille and enlarged characters for the visually impaired are available upon request, and have to be returned at the ticket office at the end of the tour.

MUSEO FIORENTINO DI PREISTORIA

Via S. Egidio 21 Tel +39 055 295159

Entrance from via dell'Oriuolo 24 (Oblate Library Garden), accessible for people in wheelchairs from the sidewalk connected to the street level. Ring the bell to be assisted by the staff to get you to the elevator. The museum is on the first floor and it is fully accessible. Guided tours for the visually impaired, for people suffering from Alzheimer disease, for children that suffer from autism or cognitive impairments are available on request.

www.msn.unifi.it

MUSEO DI STORIA NATURALE “LA SPECOLA”

Via Romana 17 Tel +39 055 2756444 - 2755100

People with motor disabilities can access the Skeletons Hall at the ground floor, the *Tribuna di Galileo*, the *Mineraliter* exhibition at the first floor, the Zoology collection and finally part of the anatomical wax models. It is not possible to access the *Torrino* (little tower) of the Specola, due to the narrow stairs.

MUSEO DI STORIA NATURALE sez. ORTO BOTANICO

Via Micheli 3 Tel +39 055 2756444 - 2756799

The sidewalk is not connected to the street level. The entrance has a raised threshold. The garden is accessible through a descending ramp. The outside paths consist of gravel. There are elaborate fragrant and tactile routes for the visually impaired people with descriptions in Braille code. There are audio-guides and toilets for the disabled.

MUSEO STORIA NATURALE sez. ANTROPOLOGIA ED ETNOLOGIA

Via del Proconsolo 12 Tel +39 055 2756444 - 2757720

The sidewalk in front of the entrance is connected to the street level. People in wheelchairs can access the museum via the elevator situated on the opposite side of the courtyard. The path that leads to the elevator has a slight slope and a paving with slightly disconnected slabs. To use the elevator ask the staff (Monday-Friday the reception on the right-hand side of the courtyard, Saturday, Sunday and holidays the ticket office). A disabled toilet is in the courtyard.

MUSEO DI STORIA NATURALE sez. GEOLOGIA E PALEONTOLOGIA

Via La Pira 4 Tel +39 055 2756444 - 2757536

The sidewalk in front of the main entrance is connected to the street level. The short path to the museum entrance is in bad condition. Moreover, one needs to use a rather steep ramp to overcome the four steps at the entrance of the museum. The toilet for the disabled is at the entrance of the museum. The museum offers a tactile path for people with visual disabilities: it is in the mammal fossils gallery. A specific file can be requested at the entrance to make easier finding the touchable objects, reading the explanations in Braille/ high readability letters. Moreover, fossils reproductions through 3D prints are available and specific guided tours are recommended.

MUSEO DI STORIA NATURALE sez. MINERALOGIA E LITOLOGIA

Via La Pira 4 Tel +39 055 2756444 - 2757537

The ticket is on sale at the ticket office of the museum of Geology and Paleontology. Sidewalk is connected to the street level in front of the main entrance, although the paving is rather uneven. The Mineralogical Museum is also accessible. The Museum is temporarily closed, but the *Mineraliter* Exhibition can be visited at the Specola Museum.

MUSEO DELLA FONDAZIONE SCIENZA E TECNICA

Via Giusti 29 Tel +39 055 2341157 – 055 242241

The museum is accessible for people in wheelchairs and is equipped with disabled toilets. The presence of an accompanying person is necessary for manual wheelchairs. It is possible to receive assistance from the museum staff by ringing the bell at the vehicle entrance.

Churches

SANTA MARIA DEL FIORE (Duomo)

Piazza del Duomo Tel +39 055 2302885

Disabled access at the right-hand side of the basilica (“Door of the Canonici”) by a ramp connected to the street level. Slightly raised threshold at the entrance but the staff is always willing to help. A new tactile path is available inside the Cathedral.

- CUPOLA DEL BRUNELLESCHI (Dome)

Not accessible to people in wheelchairs. 463 steps to the top of the Dome, no elevators. Climbing is not advised to people suffering from heart disease, vertigos, claustrophobia. Staff is available along the path, ready to help.

- CAMPANILE DI GIOTTO (Belltower)

Not accessible to people in wheelchairs. 414 steps to the top of the tower, no elevators. Climbing is not advised to people suffering from heart disease, vertigos, claustrophobia. Staff is available along the path, ready to help.

- CRIPTA DI SANTA REPARATA (Crypt)

Not accessible for people in wheelchairs. Steps to walk down in the Crypt. Once inside, the path presents uneven floor and there are no ramps. A new tactile path is available.

- BATTISTERO DI SAN GIOVANNI (Baptistry)

Piazza San Giovanni

The monument is accessible to people with motor disabilities through a ramp. A tactile path called TouchAble is available inside. In front of the Baptistry, Piazza S. Giovanni n. 7, there are toilets equipped for people in wheelchairs.

MUSEO DELL'OPERA DEL DUOMO

Piazza del Duomo 9 Tel +39 055 2302885

The main entrance is connected to the street level. The museum is fully accessible and provided with elevators giving access to the three floors and the terrace. Disabled toilets are also available. Rooms are equipped with seats to rest. Inside the museum, it is possible to find maps to get oriented. Furthermore, new paths for disabled people are now available. The first is a tactile path called “TouchAble”, aimed to offer a deep and exciting experience to people with visual impairments, and develop a multi-sensory fruition

of the works of art; the second is for people suffering from Alzheimer’s disease or dementia and their carers. Wheelchairs are provided both at the Cathedral and the Museum. Staff is always ready to help. Admission to the entire complex is free of charge for disabled people and their carer. Tickets have to be picked up at the Museum’s ticket office, piazza Duomo 9, showing id and disabled certification. For more information and reservations:

accessibilita@operaduomo.firenze.it

www.museumflorence.com/accessibility

SANTA CROCE

Piazza Santa Croce Tel +39 055 244619

Accessible from Largo Bargellini (left-hand side of the basilica where the ticket office is). The sidewalk is connected to the street level. Long ramp with slope to get inside the church.

To access the cloister, the Cappella de’ Pazzi and the Museum the disabled have to get out through the entrance, reach the square and find the entrance to the first Cloister (on the right-hand side of the façade of the Church). In the same spot, there is an accessible toilet. A wheelchair is available (ask the ticket office).

SAN LORENZO AND THE TREASURE

Piazza San Lorenzo Tel +39 055 216634

Completely accessible. Access from the square to the churchyard and the cloister using a rather steep ramp (on the left-hand side of the basilica). The church is today accessible thanks to a ramp located on the right-hand side which is also the entrance for churchgoers. To visit the treasure, people in wheelchairs can take the stair lift. Inside the church, there are ramps between the different levels.

SANTA MARIA NOVELLA

Piazza Santa Maria Novella Tel +39 055 219257

Totally accessible. The entrance can be reached from the sidewalk, which is connected to the street level, on the right-hand side of the basilica (Via degli Avelli side). The Church is accessible except for *Cappella Tornabuoni*, *Cappella Rucellai* and *Cappella Strozzi di Mantova*.

SANTO SPIRITO

Piazza S. Spirito Tel +39 055 210030

Totally accessible for people in wheelchairs. There is an access with ramp on the right-hand side of the church, in Via del Presto San Martino.

SAN MINIATO AL MONTE

Via del Monte alla Croce Tel +39 055 2342731

The access by car is possible from via delle Porte Sante. The disabled may get in and out of the car on the gravel square in front of the church (there is a parking area just a few meters away). Access to the churchyard is possible through a short and steep ramp. At the entrance of the church there is a big step that can be overcome

thanks to a mobile ramp (please inform the monks before your arrival in order to use the ramp).

SANTISSIMA ANNUNZIATA

Piazza SS. Annunziata Tel +39 055 266181

In Via C. Battisti the access sidewalk is connected to the street level (2 cm/0,7 in) that makes the museum accessible for the disabled. You can access the churchyard through a ramp. The interior is easily accessible.

SANTA TRINITA

Piazza S. Trinita Tel +39 055 216912

Sidewalk connected to the street level in front of the entrance of the church but it’s easier to enter from the door on the right-hand side. Access to the church through two adjoining doors that open outwards. The interior is accessible.

BADIA FIORENTINA

Via del Proconsolo Tel +39 055 264402

Not accessible for people in wheelchairs, due to the presence of steps at both entries.

SANTA FELICITA

Piazza S. Felicita Tel+39 055 213018

Entrance from the door at the right-hand side of the church using a steep ramp. Ask the guardian to open the side door. On the square, the paving is uneven.

CERTOSA DEL GALLUZZO

Località Galluzzo Tel +39 055 2049226

Not accessible for people in wheelchairs. The accessibility is hard both for the presence of the steep slope and a staircase.

